

## Visitation Guidance

*Effective July 27, 2020*

- **Visitors are asked to stay home if they are experiencing any symptoms of illness.**
- **All visitors are required to wear a face covering and will be screened at the front desk prior to entry.**
- No visitors under the age of 18 (exceptions may be made at the discretion of the care team).
- All visitors will use the Main Entrance (Door #1) and will check in and check out at the front desk.
- PCU patients may have one visitor per day. This includes Acute, Observation, and Swingbed patients.
  - Patient and visitor must remain masked during visitation.
  - An additional visitor will be allowed at the time of discharge.
- Swingbed patients may have additional visitors outside (must maintain social distancing).
- Emergency Department, Surgery, Pain, and Ambulatory Care patients may be accompanied by one healthy adult (must remain in patient's room).
- Compassionate care visitation – limited to two visitors at a time in the facility.
- Pediatric patients or adult patients requiring a care giver may have one support person with them at all times.
- Delivery drivers must be masked.

- ◆ Visitors may stay as long as they like but if they choose to leave the building they will not be allowed back in. This restriction is designed to keep the numbers of people entering the hospital to a minimum.
- ◆ CHI Mercy Health follows policies and procedures to ensure the hospital remains a safe environment for our patients, staff, and visitors.

*Thank you for your cooperation and understanding!*